

Alex Rivera

FULL STACK ENGINEER

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October 08, 2026

Northwind Labs

Re: Senior Full Stack Engineer

Dear Hiring Manager,

I'm excited to apply for the Senior Full Stack Engineer role on Northwind Labs' Customer Platform team. Your mission — giving mid-market manufacturers real-time visibility into shipments and the intelligence to predict delays before they happen — maps closely to the work I've been doing at Freightline, a logistics SaaS platform, where I've spent the past three years building exactly this kind of customer-facing, data-intensive software.

At Freightline, I led the rebuild of our core shipper dashboard in Next.js and TypeScript, cutting page load times from 4.1s to 1.3s, and designed a GraphQL gateway over six backend services that reduced frontend API calls per page by 60%. On the LLM side, I shipped a freight-quote assistant powered by retrieval over 200K historical quotes, and built an eval suite that gates every release — which maps directly to the productionization work your ML team needs. I also built promptdiff, an open-source CLI for diffing LLM outputs across prompt versions, reflecting how seriously I take evaluation as a first-class engineering concern. Earlier, at Brightpath Health, I deepened my PostgreSQL skills by migrating a monolith's reporting module to a read replica to eliminate production timeouts, and I led WCAG 2.1 AA accessibility improvements across a patient-facing portal — both areas your job description calls out explicitly.

I'm drawn to Northwind Labs because the problem is hard in exactly the right ways: scale, domain complexity, and the opportunity to bring LLM-powered insights to customers who will genuinely use them to make better decisions. I'd love to bring my logistics domain experience and full-stack depth to your Customer Platform team. I'm happy to schedule a conversation at your convenience — thank you for your consideration.

Sincerely,

Alex Rivera

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